

## Trying out an E-bike

### The rules of Getting There

- During the promotion period (17-05-23/11-07-23), you can try out an E-bike only once.
- The E-bike trial is only available to employees working on the Energy & Health Campus.
- The use of the E-bike is intended for commuting purposes only. It is not permitted to take the E-bike on vacation.
- The E-bikes are insured against all risks with an excess of €100. In case of damage, the excess will be claimed through the Energy & Health Campus.
- The E-bike will be made available from Wednesday to Tuesday. Pick-up and drop-off will take place at the Forum on campus, at the NRG Service Desk.
- Bring the confirmation email and your identity document when picking up the E-bike.
- During the trial period, the support desk of the supplier *De Boom en Het Meer* is available during office hours for any questions, and the emergency center can be reached 24/7. Using this system, it is possible to use the pickup service in case of unexpected technical problems or discomfort.
  - Emergency center: 088 - 877 80 44
  - Support desk: 085 - 876 90 24 ([support@deboomenhetmeer.nl](mailto:support@deboomenhetmeer.nl))

### Full terms and conditions of De Boom en het Meer (E-bike supplier)

Considering the following:

- The E-bike trial is an E-bike promotion program developed by De Boom en het Meer to encourage the use of sustainable transportation in utility, business, and commuting. More cycling is good for accessibility and healthier for people and the environment.
- De Boom en het Meer aims for structural behavioral change in mobility through personal and company-oriented advice and communication activities.
- The project organization is carried out by De Boom en het Meer on behalf of the Energy & Health Campus.

### Ownership of vehicles

The bicycles, E-bikes, speed pedelecs, or E-scooters used are owned by or rented by De Boom en het Meer B.V. or owned by participating employers. When the term "owner" is used, this refers to either De Boom en het Meer or the participating employer. In all cases, the participation conditions apply.

### Conditions for use

1.1 The participant, hereinafter referred to as the "user" in the conditions, is a person employed by an employer located on the Energy & Health Campus. The user has applied as a candidate for participation and has been accepted as such.

1.2 The user is at least 18 years old at the time of making the reservation and at the time of using the vehicle.

- 1.3 Each user can participate in the promotion only once. The user tries out the vehicle for utility trips (as opposed to recreational use).
- 1.4 The user will have access to the vehicle on the first day of the reserved period. The keys and the vehicle (and any registration documents) are ready at the agreed pick-up point.
- 1.5 The user returns the vehicle within the agreed-upon time with a fully charged battery and ensures that the vehicle looks clean. The next user will have a ready-to-use vehicle available immediately.
- 1.6 If the vehicle is not returned or returned late, the Project organization is entitled to charge the user for all costs related to the recovery of the vehicle. In addition, €25 will be charged for each day it is returned late.
- 1.7 In case of lending an E-scooter and Speed pedelec: the user has a valid (moped) driving license and has provided the correct driving license number when making the reservation. Without a driving license, the vehicle is not third-party liability insured, and all additional costs
- 1.8 In case of borrowing a Speed Pedelec: Wearing an approved helmet (at least NTA 8776:2016 standard) is mandatory when using Speed Pedelecs. The User is responsible for this.
- 1.9 It is not allowed to ride the vehicle on unpaved roads. The vehicle is also not allowed to be taken on vacation or to other recreational destinations.

#### **Obligations when making a reservation**

- 2.1 By making a reservation, the User incurs a financial obligation. The User is then obliged to pay any deductible, and, if applicable, any own risk and fines.
- 2.2 By making a reservation, the User declares that he/she is familiar with the laws and regulations for the relevant Vehicle and that he/she observes all traffic rules. Fines and other penalties resulting from non-compliance with regulations are the responsibility of the User.
- 2.3 By making a reservation, the User gives permission to the project organization to process and store personal data that the User has provided. The User is familiar with the project organization's privacy statement.
- 2.4 The User participates in one short survey to evaluate the project. This survey is provided through the Going Easy reservation system.

#### **Responsibility for maintenance and repairs**

- 3.1 During the loan period, the User is responsible for the Vehicle and must treat the Vehicle with the necessary care and according to the instructions.
- 3.2 The regular maintenance of the Vehicle will be paid for by the owner and is not charged to the User.

3.3 The User reports defects in the Vehicle as soon as possible to the contact person within the company (in case of own vehicles) or to the support desk of the project organization. The contact person passes on the defects to the project organization.

#### **Vehicle risk**

4.1 The Speed Pedelecs and E-scooters are liability-insured through the owner of the Vehicle. The policy conditions of this insurance are available on request. The User agrees to the policy conditions.

4.2 In case of borrowing a bike or E-bike: the User is expected to be personally liability-insured for damage caused to the bike or E-bike as well as damage caused to third parties by the User with the bike or E-bike.

4.3 In case of theft or damage to the Vehicle caused by the User during regular use, a deductible of 100 euros per event per bike/E-bike and a deductible of 200 euros per event per Speed Pedelec/E-scooter applies.

4.4 In case of damage to the Vehicle caused by the User that is not related to regular use, but is the result of negligence, excessive use, or an accident due to User's fault, a deductible of 1000 euros per damage applies to the User.

4.5 The User does not leave the Vehicle unattended without locking it. The Vehicle is parked in a safe place, preferably in a locked storage or shed. In case of theft, the User is obliged to reimburse the owner 80% of the catalogue value of the Vehicle, unless the User can provide the owner with the original keys of the Vehicle and a theft report to the police.

#### **Exclusion of Liability and third-party clause for the supplier**

5.1 Neither the Project organization nor the owner accept liability for any damages of any kind that the User or third parties suffer as a result of the use of a Vehicle, unless there is intention or gross negligence on the part of the project organization or owner. Any liability will be limited to the maximum amount that the relevant liability insurance of the Vehicle covers.

## Trying out the bus trial card

### The rules of Getting There

- During the promotional period (16-05-23/31-05-23), you can request a trial card only once.
- The trial card is valid for bus line 251 between Alkmaar Station and Petten, EHC from Monday to Friday.
- The trial card is only accessible to employees working at the Energy & Health Campus.
- The use of the bus card is intended for commuting.
- You will receive the trial card via email after submitting an online request. You can also receive it physically at the kick-off event on May 16th on the campus grounds.
- When filling out the online application, you provide your first name, last name, company, and email address.
- If you have any questions about this trial offer, please email [hello@ehcampus.com](mailto:hello@ehcampus.com).

### How does the card work?

- Hold the barcode approximately 10 cm below the scanner.
- You can use a printed trial card or an online trial card.
- Set your smartphone to maximum brightness if you want to scan the barcode.

**For more information about line 251 and public transportation in your region, check [www.connexxion.nl](http://www.connexxion.nl). The bus schedule with the times is available on the EHC website.**

### Conditions for use

1.1 The participant, referred to in these terms and conditions as the 'user', is a person employed by an employer located at the Energy & Health Campus. The user has applied as a candidate for participation and has been accepted as such.

1.2 Each user may participate in the promotion only once. The user will try out the Vehicle for utilitarian travel (as opposed to recreational use).

### Obligations when applying for a bus pass

2.1 By applying for a bus pass, User gives permission to the project organization to process and store personal data provided by User. The user is familiar with the project organization's privacy statement.

2.2 User reports malfunctions when the trial card is not working via [hello@ehcampus.com](mailto:hello@ehcampus.com).